Changing Your College Password

The College password is used to log in to all Bryn Mawr College services, including BIONIC, email, and Moodle. This password expires every 6 months. Here you’ll find instructions on resetting your password and setting up your Password Responses. Setting up these responses will grant you access to your account to reset an expired password without calling the Help Desk.

Getting Started

Note: You will need a working, non-expired password or an access code received via email for first-time setup.

1. To change your password or security questions, enter your username at http://password.brynmawr.edu and click Submit.
2. For your first time logging in, you will need to enter your current, working password to verify your identity, or if you received an access code via email, you can verify your identity by entering the code you received.
3. When you submit your current password or access code, unless you have set them up previously, you will be told that your secret questions are incomplete and that you must set them before continuing.
4. Select your secret questions from the drop-down lists and complete your answers. Answers must be at least 4 characters and are case-sensitive. Be sure to choose answers that are easy for you to remember and which are unlikely to change during your time at Bryn Mawr. Each time you use this site, 2 of your 6 questions will be chosen at random for you to answer.
5. Once you have set your secret questions, you can choose to reset your password or reconfigure your questions.

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1. Once you have set up your account on your initial login (see above), you can log in using your username and either the answers to your questions or your current, working password to verify your identity. After submitting your username, you can choose which you would like to use.
2. After you have verified your identity with your current password or answers to 2 of your secret questions, you will have the choice to reset your password or reconfigure your secret questions.
3. Once you’ve opted to change your password and clicked the Next button, you will be able to choose a new password. Your new password must be at least 10 characters long and contain at least one lowercase letter, uppercase letter and number. The new password must also be different from your previous passwords.
4. When you have chosen your new password, click Submit. When the password change is successful, you will see a message confirming you have successfully reset your password and will be prompted to exit the kiosk page.

Resetting Your Questions

1. If you have forgotten the answers to your secret questions or your answers have changed, you can reset them at any time. To do so, follow steps 1 and 2 from the Changing Your Password section (above).
2. At this step, choose to Configure your secret questions and click Next.
3. You will be presented with the 6 questions you initially set and your original answers. Here you can change answers individually, or to choose entirely new questions, you can click Clear All at the bottom of the page and start fresh.
4. Once you have configured your secret questions, click Save.