

Library & Information Technology Services

Technology Tips for International Travel

There are many factors to consider when travelling internationally. This document will provide a brief summary of how to technologically prepare for your trip.

Using Duo Internationally:

You will not need an international phone plan or phone number in order to use Duo. If you have linked your smartphone with Duo using the Duo App, you will be able to receive push notifications whenever your phone is connected to a wireless network. When you find yourself without a wireless network, you can also use your Duo app to generate passcodes. Please see Duo's guide to the Duo Mobile app by visiting the links below:

- **Duo Mobile on iPhone:** <https://guide.duo.com/iphone>
- **Duo Mobile on Android:** <https://guide.duo.com/android>

If you do not have a smartphone or do not plan on bringing one on your trip, you can purchase a Duo Token at the Help Desk in lieu of using the Duo Mobile app. The token will be linked with your account and will generate passcodes without using a wireless network or a phone plan. To request a token, please contact the Help Desk at help@brynmawr.edu or 610-526-7440.

Travelling with Encrypted Laptops:

Due to the many ways encrypted devices can be misused for illegal activities, many countries heavily regulate or ban the import, export, and use of encrypted devices. Taking an encrypted laptop or mobile device to certain countries without proper authorization could result in fines, your device being confiscated, and/or other penalties.

Under the "personal use exemption" of the Wassenaar Arrangement, certain countries will allow travelers to freely enter with encrypted devices as long as the travelers do not create, enhance, share, sell or otherwise distribute the encryption technology while in the country. Please visit <https://www.wassenaar.org/participating-states/> to see a list of participating countries. Since laws are subject to change, please also check <https://www.state.gov/aboutstate/> prior to travelling to confirm whether your encrypted device will be permitted in the country.

If you are travelling to a country where encrypted devices are not permitted, please contact the Help Desk so we can help you determine if your device is encrypted. If it is encrypted, we may be able to provide you with a unencrypted loaner laptop (for faculty and staff only). If you are not eligible for a loaner laptop, we will guide you through unencrypting your device after we have ensured that there are no highly confidential documents on the device's hard drive.

International Calling:

If you would like to make and receive calls using your Bryn Mawr College phone number while you are abroad, please see <http://techdocs.blogs.brynmawr.edu/7063> for documentation on how to download and use the MiCollab app of your mobile phone and/or computer.

Note: If you download MiCollab on your mobile phone, charges may apply if the app uses cellular data instead of a wireless connection. Please check with your service provider to prevent the app from using cellular data and to confirm that no additional charge will apply.

Please contact the Help Desk at help@brynmawr.edu or 610-526-7440 if you have any questions.